

Equipment Rental Policies

Rental periods

Minimum	- 2 hour or 1 day, depending on equipment
Day Rate	- up to 24 hours
Week Rate	- 7 consecutive days to the same time of day
4 Week Rate	- 4 consecutive weeks to the same time of day

NOTE: RENT IS CHARGED FOR ALL TIME OUT.

Metered Items

Rates for rental items equipped with hour meters are based on 8 hours per day, 40 hours per week, and 160 hours per month. Additional usage will be charged accordingly.

Identification

A valid driver's license is required for ALL rentals. A major credit card may be required as a second form of identification. Proof of insurance may be required for vehicles towing trailers.

Delivery and Pick-up

Delivery and pick up are available at reasonable rates. Please call for the charge to your specific location. All rental items should be gathered in a single location convenient for pick up. If you prefer, you may pick up and return your rental items to our locations.

Damages

Rental items lost, damaged, or stolen will be assessed a reasonable replacement cost on the rental contract. An optional damage waiver is offered. Damages as a result of neglect, abuse or misuse will not be covered by damage waiver. Tire damage, repair or replacement is never covered under damage waiver.

Payment Methods

Visa, Master Card, Discover, American Express, cash, money orders and checks are accepted.

Cancellation

Deposits will be returned on all reservations canceled within 24 hours of reservation pick up or delivery time. Store credit will be given if cancelled less than 24 hours.

Responsibility

Responsibility for rental items remains with the customer from delivery to return. All items should be secured while in customer's possession and protected from the weather if necessary. Additional charges for replacements are made for missing or damaged items.

Equipment Breakdowns

We strive to keep our equipment in top working order at all times. If you ever have any problems or questions about the items that you rent, please call us right away. Many problems can be solved over the phone. We will do everything possible to help you in a timely and efficient manner.

Note: These policies do **not** supersede what is stipulated in the signed rental contract